July 31, 2020

Dear School Board Members and Superintendents,

Lake County Public Library empathizes with the challenges each school system is currently facing with COVID-19.

We want you to know we are here to help support the educators, parents, and students. Last school year we issued your students and teachers eLibrary cards to provide easier access to subscription digital resources. Those 2019-2020 cards will continue to be valid in the 2020-2021 school year. If you need more cards, your staff may contact us at any time. Learn more about eCards here www.lcplin.org/ecards.

The library, too, faces similar challenges with keeping our staff and patrons safe. We have chosen an appointment based service model to ensure that we are able to maintain building capacity and physical distancing requirements. With that focus in mind, the library has made several changes which may impact your students and their families:

- Access to the library is by appointment only for computer use, material selection, and checkouts.
- Minors under the age of 16 must be accompanied by an adult when entering the library for their appointment.
- Outdoor Wi-Fi is available from 9am to 9pm every day at all nine locations.
- Curbside service is available for remote Wi-Fi printing and to pick up requested materials. Due to the economic issues facing our communities, most printing will be cost free.
- In our current COVID services plan, space usage is unavailable for tutoring, studying, reading, training, and/or group meetings.

Working through the pandemic has forced all of us to reevaluate, alter, and adjust to new ways of working, but we want to continue to support your students, parents, and educators in any way that we can. If you need such services as curbside pickup of classroom books, virtual training of online resources, or purchasing of school reading lists in eBook or physical format, please don’t hesitate to reach out to us.

Ingrid Norris, Director/CEO

“Onward Together”